

**TELECOMMUNICATIONS CONSULTANTS INDIA LTD.**  
**(A Govt. of India Enterprise)**  
**TCIL BHAWAN GREATER KAILASH,**  
**New Delhi –110048**

Telecommunications Consultants India Ltd. (TCIL) is an ISO 9001:2008 certified fast growing multinational Public Sector Organization under the Ministry of Communications and Information Technology, Govt. of India. TCIL is operating globally to provide world-class technology and Indian expertise in all fields of Telecom, IT.

TCIL requires qualified and experienced candidate for the post of **Customer Support Engineer (Technical Support/Helpdesk)** on contract basis:

- No. of Post** : 01
- Qualification** : Full time Bachelors Degree in Engineering/Science/Commerce with additional Diploma/Certificate courses in Computer Applications/Software Development from a recognized Institute/ University.
- Experience** : Minimum two (2) years in the field of application development/administration/operation.
- Experience in Technical Support/Helpdesk especially in e-procurement shall be preferred.
- Age limit** : Maximum 30 years as on 15.03.2016
- Consolidated Emoluments** : Rs. 20,000/- p.m.

**Job Profile** : The job primarily involves providing onsite technical support/training, and online/telephonic support to end-users of the e-procurement portal service of TCIL. It will also require managing/administering the e-procurement system of TCIL. The job involves travelling to customer sites within India.

**Desired Candidate Profile :**

- Experience in providing technical support/training to customers and managing/ administering portal based applications.
- Experience in the field of technical support/training in e-procurement systems will be preferred.
- Good command over English and Hindi languages, systematic approach and professional work attitude with high customer-orientation.

**Contract Period** : Initial contract period will be for 1 year which is extendable as per the requirement of the project.

**Necessary Instructions : -**

1. **The last date of receipt of the applications is 11<sup>th</sup> April 2016.**
2. Age relaxation in respect of SC/ST/OBC candidates as per Govt. of India guidelines.
3. Candidates working in Govt. organization/PSU shall apply through proper channel. However a copy of the application may be sent in advance for consideration.
4. Experience in the relevant field shall be calculated from the date of attaining the minimum essential qualification(s) upto the last date of receipt of applications.
5. The recruitment process may be cancelled at any stage with or without assigning any reason thereof.
6. Name of the post applied for should invariably be mentioned on the top of the envelope containing the application form.
7. Incomplete/unsigned applications and applications received after the last date of receipt of applications will not be entertained and the application form in the prescribed format without the duly attested copies of all relevant certificates (Educational, Professional, Date of Birth & Experience) will liable to be rejected.
8. Interested candidates should send their applications in the prescribed format to **“The Group General Manager (HRD), Telecommunications Consultants India Ltd., TCIL Bhawan, Greater Kailash – I, New Delhi - 110048** up to the last date of receipt of applications.